



## Paint Finish Awareness Statement

Thank you for selecting a painted finish or painted finish with glaze product. This is a classic look for cabinetry and we know you will be very happy with the products you have selected. As an educated consumer you need to know the characteristics of the wood used and the characteristics of the painted cabinets you are purchasing.

This finish is applied in the same manner and with the same quality standards that all of our other finishes are applied. It is important for you to understand that the product you are going to receive has unique characteristics that differ from other finishes but are not considered quality defects.

There are three general characteristics of painted finishes that differ from other finishes:

1. The cabinetry you have selected is made from high quality hardwoods and hardwood veneers. These hardwoods, as natural products, have some seasonal movement created by changes in climatic conditions. This is normal in quality wood products. This movement can cause small, hairline cracks. These hairline cracks are normal and are not considered quality defects.
2. With use of the select hardwoods and veneers, some of the grain pattern and wood characteristics (mineral streaks, pitch pockets, checks and pin knots) as well as seams and joints will remain visible through the painted finish. These are normal and are not considered quality defects.
3. As the cabinets age there may be a slight mellowing of the color. This is affected by exposure to natural and artificial light. This is a characteristic of painted furniture and cabinetry. This mellowing of the color is normal and not considered a quality defect.

Understanding the differences in painted finishes is important. Cracks, visible wood grain, wood characteristics and color changes are normal and not considered warranty defects or basis for replacement or credit. Neither we, the manufacturer, nor your dealer will replace product for these reasons. Please note standard interior colors for your above selection. I have read the "Paint Awareness Statement" and acknowledge the characteristics of painted finishes. I agree not to hold Norcraft and/or the Norcraft dealer responsible for these characteristics. Please sign the agreement below showing that you have reviewed and understand these conditions.

Finish Color	Std Interior Color	Std End Panel
White	Natural Maple	White
Antique White	Natural Maple	Antique White
Designer Paint	Natural Maple	Natural Maple
Custom Paint Program	Natural Maple	Natural Maple

I have read the "Paint Awareness Statement" and acknowledge the characteristics of painted finishes. I agree not to hold Norcraft and/or the Norcraft dealer responsible for these characteristics.

**Customer Signature** \_\_\_\_\_

**Customer Name (please print)** \_\_\_\_\_

**Date** \_\_\_\_\_ **Dealer/Designer Signature** \_\_\_\_\_

**Dealer Name (please print)** \_\_\_\_\_

**Dealer purchase order** \_\_\_\_\_ **Customer Service Rep** \_\_\_\_\_

**Note: This completed form MUST accompany the cabinetry order.**