

Better Home Products Locksets and Cabinetry Handles

Warranty

LOCKSET PROGRAM WARRANTY

Lifetime Mechanical Warranty - All of our Grade-III residential locksets are designed to function a minimum of 200,000 times during the life of the product. Better Home Products locksets collections are warranted to be free of manufacturer's defects for life, for the original residential user. This includes all moving and stationary parts of the mechanism.

5-Year Finish - All Better Home Products locksets have a protective coating, designed to preserve the original product's color and appearance, and are warranted for a period of five years under normal residential use.

Bathroom Accessory Warranty - All Better Home Products Bathroom Accessories are warranted for 1 year, for the original residential user, to be free of any manufacturing or mechanical defects. In addition, all Better Home Products Bathroom Accessories have a 1 year finish warranty, from the date of purchase, for the original residential user. See warranty limitations below.

Warranty Limitations - Mechanical and finish warranties cover only the original residential user as long as they occupy the residence, up to the expiration of the applicable warranty period. Warranties do not cover misuse, or the use of residential Grade-III locksets in commercial applications. Also not covered is abuse, scratching, or denting of the products. Finish warranty does not cover tarnishing caused by the use of paints, cleaning chemicals or other solvents that should not touch the product and may dissolve the protective coating. Warranties are limited to the repair or replacement of the product or refund of its cost, at our option. Warranties specifically do not cover any other related costs or installation labor

Warranty Claims - All covered claims should be referred to:

Better Home Products

534 Eccles Avenue

South San Francisco, CA 94080-1979

Phone: 1-800-991-0030

Fax: 1-800-991-0031

Email: consumerservices@betterhomeproducts.com